

MT. GRAHAM REGIONAL MEDICAL CENTER
Safford, Arizona

Board of Directors ~ MINUTES

Tuesday, July 14, 2020

0700 Hours - Board Room

Presiding: Caro Gaethje, Chair

Present:

Board Members

Debbie Watson, Vice Chair
Cindy Bryce, Secretary/Treasurer
Cecil L. Evans *Via Phone*
Steve Goodman *Via Phone*
Tom Johnson *Via Phone*
Eldon Woodall *Via Phone*
Bruce Stanfield *Via Phone*
Jean Reynolds *Via Phone*
Carolyn McCormies *Via Phone*
Bart J. Carter, M.D. *Via Phone*
Matthew Sampson, M.D. *Via Phone*
Susan Jones, M.D. *Via Phone*
Kim Mack *Via Phone*

Administration Staff

Roland Knox, President & CEO
Keith Bryce, VP & CFO
Eric Neal, VP & CPO
Lori Burress, VP & CNO

Excused: John Martin
David Bryce, D.O.

Guest: None

Public: None

Recording Secretary: Christi Allred, Administrative Assistant

A quorum of the Governing Board Present; Notice Posted 7/9/20

Call to Order and Welcome – The meeting was called to order at 7:05a.m., by Caro Gaethje, Chair. A roll call of the directors was taken and a quorum was established.

Public Input-None.

Board Committee Report-

Board of Directors Minutes: June 9, 2020.

ACTION: Bruce Stanfield motioned to approve the minutes of the June 9, 2020 Board of Directors meeting. Motion was seconded by Debbie Watson. The motion passed unanimously.

Finance Committee Meeting Minutes: June 23, 2020

ACTION: Bruce Stanfield motioned to approve the minutes of the June 9, 2020 Board of Directors meeting. Motion was seconded by Eldon Woodall. The motion passed unanimously

Finance Summary: May 2020

Keith Bryce Reported the April 2020 gross patient revenue was \$10.1 Million an unfavorable variance of 23.0% from budget and almost 20.8% less than same month last year. Total operating expenses was just over \$5 Million a favorable variance of almost 2.0% from budget. Total hospital deficit was almost \$170 Thousand an unfavorable

variance of \$1 Million compared to budget and \$550 Thousand less than same month last year. Most of the loss was due to COVID-19. Total YTD hospital deficit was almost \$4 Million an unfavorable variance of \$ 4.6 Million compared to budget and an unfavorable variance of \$ 4.8 Million compared to prior year. Mr. Bryce reported receipt of DSH Pool 5 funds on June 16th. Working on completing the documentation needed to secure the PPP grant, once this is completed then monies received become income instead of liability.

Executive Session regarding personnel matters and pending or contemplated litigation

ACTION: Debbie Watson motioned to enter Executive Session. Motion was seconded by Cindy Bryce. The motion passed unanimously.

Directors entered Executive Session at 7:14a.m.

Directors exited Executive Session at 7:16a.m.

ACTION: Bruce Stanfield motioned for the rental rate between Mt. Graham Hospital District and Mt. Graham Regional Medical Center remain the same. Motion was seconded by Eldon Woodall. The motion passed unanimously.

Board Business

Keith Bryce explained to the Board a Resolution designating the CEO, CFO, CNO and Finance Director as authorized agents to submit forms and conduct business with Arizona Department of Emergency & Military Affairs (DEMA) was needed by DEMA in order for MGRMC to submit any forms to the agency.

ACTION: Bruce Stanfield motioned to approve a resolution designating the CEO, CFO, CNO and Finance Director as authorized Agents to submit forms and conduct business with Arizona Department of Emergency & Military Affairs. Motion was seconded by Susan Jones, M.D.. Motion passed unanimously.

Roland Knox presented to the Directors the Operation Initiatives for 2020. He stated in order to remain financially stable MGRMC was moving forward with obtaining Critical Access Hospital status, along with growing and expanding the RHC clinical services. This is a restructuring of the reimbursement payment model only and will not have a negative affect on the quality of care for MGRMC's patients. Mr. Knox stated MGRMC was currently working with Pima Heart & Vascular to expand Cardiology services, and exploring the feasibility of moving forward with an Outpatient Wound Care Clinic and Inpatient Dialysis services. MGRMC is working with a unified vision of the future in order to build stronger and more comprehensive healthcare services for the community.

Quality Report

Lori Ray reviewed the 1th Quarter Quality Report for 2020. Ms. Ray reviewed with the Board the Patients Experience of Care (HCAHPS) measures. She state both the Overall Quality of Care Rated as Excellent and Would Recommend to Friends & Family trended down. Quality will continue to track and report all HCAHPS, but emphasis will be placed on three key drivers: Discharge Process, Staff Courtesy & Friendliness and Understood Medication. These areas will allow the focus to be on the quality of patient care, which in turn will help to improve overall score. Ms. Ray reviewed selected CMS Quality Measure. Of note, Influenza Administration is retired for Q12020. Sepsis Bundle is at 60.0% reviewed 10 cases; 4 cases fell out. Sepsis committee reviewed all cases and appropriate education given. Appropriate follow up interval for normal colonoscopy in average patient increase to 89.3% from 68.0% in 4Q2019, all documentation reviewed. ED Throughput reviewed; Ms. Ray noted Median Time for ED Arrival to ED Departure for Admitted Patients; measure will be discontinued in 2020. Risk and Quality tracking and trending LPTMS due to slight increase for 1Q2020. ED Trauma Services reviewed; noted 92 total Traumas for 1Q2020. ED Pediatric Services reviewed. Ms. Ray noted that all ED Peds Patients with length of Stay > 6 hours reviewed in Pediatric Quality Meeting. Readmissions reviewed 30-Day all Cause Following Hospitalization 1.91% for 1Q2020, National Rate is 15.6%; doing very well. Ms. Ray noted after review, there were actually only 86 total Reported Risk Events, not 106 as originally report, most were No Harm Events; all reviewed and appropriate actions taken. Two Open Liability/Potentially Compensable Events for 1Q2020, with one expected to be resolved in 2nd quarter. Ms. Ray reported there were zero reportable Hospital Acquired Infections for 1st Quarter 2020.

ACTION: Cindy Bryce motioned to approve a the 1st Quarter 2020 Quality Report Motion was seconded by Bruce Stanfield. Motion passed unanimously.

Reports

District Report – Bart Carter, M.D., Chair of the District Board, reported the District's Attorney and the Corporation's Attorney had finalized the amendment to section 17 of the District Lease related to nomination process. A District Meeting will be held in early August to approve the new lease and then it will be presented to Corporate Board for approval.

Foundation Report – None due to COVID-19.

Auxiliary Report – None due to COVID-19.

Education/Information

Keith Bryce provided a written summary of the Financial Impact of COVID-10; total assistance received by the hospital during the COVID-19 Pandemic is \$16.3 Million.

Lori Ray provided a written summary of MGRMC COVID-19 Organizational Update; as cases continue to rise Incident Command meet twice daily to review and address any concerns.

Eric Neal provided a written summary of COVID Impact on MGRCM Employees; HR, Employee Health, and Infection Control working with employee who have been impacted by COVID to process leaves, trace potential exposures and to safely return employees to work.

CEO Report

An updated on all 2020 Operational Goals, Clinical Services Goals and Organizational Projects included in the Board report; Mr. Knox highlighted several of the items during the Organizational Initiatives presentation.

Chairman's report

Caro Gaethje thanked Mr. Knox for his presentation.

Adjournment – There being no further business, the meeting adjourned at 8:18a.m.

Respectfully submitted,

Caro Gaethje, Chairman