

MT. GRAHAM REGIONAL MEDICAL CENTER
Safford, Arizona

Board of Directors ~ MINUTES
Tuesday, March 10, 2020
0700 Hours - Board Room

Presiding: Caro Gaethje, Chair

Present: **Board Members**
Debbie Watson, Vice Chair
Tom Johnson
Cecil L. Evans
Steve Goodman
John Martin
Cindy Bryce, Secretary/Treasurer
Kim Mack
Carolyn McCormies
David Bryce, D.O.
Matthew Sampson, M.D.
Susan Jones, M.D.
Bruce Stanfield

Administration Staff
Roland Knox, President & CEO
Keith Bryce, VP & CFO
Lori Ray, VP & CNO

Excused: Eldon Woodall Eric Neal, VP & CPO
Jean Reynolds
Bart J. Carter, M.D.

Guest: Ky Sanders, Quality & Patient Safety Director,
MGRMC

Public: None

Recording Secretary: Christi Allred, Administrative Assistant
A quorum of the Governing Board Present; Notice sent 3/5/20

Call to Order and Welcome – The meeting was called to order at 7:02a.m., by Caro Gaethje, Chair.

Public Input-None.

Board Committee Report-

Board of Directors Minutes: Board of Directors – February 11, 2020.

ACTION: Cindy Bryce motioned to approve the minutes of the February 11, 2020 Board of Directors meeting. Motion was seconded by Susan Jones, M.D. The motion passed unanimously.

Finance and Personnel Committee Minutes: Finance Committee – February 25, 2020

ACTION: Tom Johnson motioned to approve the minutes of the February 25, 2020 Finance Committee Meeting. Motion was seconded by Susan Jones, M.D. The motion passed unanimously.

Financial Report – Keith Bryce Reported the January 2020 gross patient revenue was almost \$13.5 Million a favorable variance of 5.42% from budget and almost 8.32% from last year. Total operating expenses was \$4.9 Million a favorable variance of 2.70% from budget and 2.23% from last year.

The January non-operating income was \$9,505, and unfavorable variance when compared to budget to due largely to an unfavorable investment market adjustment of almost \$80 Thousand. Total YTD hospital surplus was slightly over \$ 186 Thousand a favorable variance when compared to budget.

Executive Session regarding personnel matters and pending or contemplated litigation – None

Ky Sanders entered the meeting at 7:10am

4th Quarter 2019 Quality Report –

Lori Ray introduced Ky Sanders, the new Quality & Patient Safety Director for MGRMC. Ms. Ray and Mr. Sanders reviewed with the Board the 4th Quarter Quality report for 2020. Ms. Ray reviewed the HCAHPS scores, which all showed an improvement, except for the Understood Symptoms to Monitor which dropped from 96.1% to 95.7%, which is still above the national average of 87.0%. She also reviewed the CMS Quality Measures. A discussion was held regarding measure OP-29 dropping down to 68.8% with follow up in 7 years or 7-10 years. An error in a template was found and education was provided. EHDI – 1a, was 97.74% due to a baby being transferred out before the test was completed. ED –1, average time increase to 243.5, but still below national average. Mr. Sanders reviewed the transition of care which still show high rates of compliance the MOONs and 2nd Notices required by CMS. Mr. Sanders reviewed two areas of concern, that are currently being tracked- Staff Took Preferences in Decision of Health Care Needs and Overall Discharge Process; workgroup created to help improve these areas. Discharge rates remain fairly consistent; IP average LOS decreasing. Readmission rates have remained very low. Mr. Sanders reviewed a total of 88 reported Risk Events; most no harm or non-preventable. One unexpected death, which was sent to Peer Review Committee. 20 patient concerns/grievances; 7 deemed appropriate or not substantiated. No New PCEs; one closed during quarter, with a total of 2 open PCEs. No new medical liability claims in 4th quarter. No reportable HAI in 4th quarter. Ms. Ray reported the ED Trauma and Peds services for 4th quarter all trauma transfers greater than 2 hours and Pediatric Patient with LOS greater than 6 hours are reviewed by Peds Quality Committee or by Trauma Committee. Ms. Ray reviewed EOC events; most where found by EOC Rounding. Fire drill are at 100% compliance. There were a total of 11 sepsis patients in 4 quarter; only once case fell out for a 90% bundle compliance.

Ky Sanders exited the meeting at 7:29a.m.

Reports-

1. **District Report** – None at this time
2. **Foundation Report** – Bi-Annual Golf Tournament is planned for April 18th at the Biltmore in Phoenix.
3. **Auxiliary Report** – Auxiliary’s Spring Raffle and Bake sale is ongoing; drawing April 10th. Will have a Night Out/Live Auction in September at the American Legion and in December planning a “mini” Christmas House that will be held at the Women’s Club.

Education/Information

1. **Review of Coronavirus & Other Infectious Diseases-** Lori Ray reviewed the Emergency Preparedness Plans; specifically the Pandemic Plan and MGRMC's preparation related to the Coronavirus (COVID-19). Ms. Ray related all staff members are trained, have the needed personal protection equipment and understand what is required as it relates to the treatment of not just this disease, but also all infectious diseases.
2. **Union Activities in Arizona** – Eric Neal was excused, Roland Knox reported SEIU is a group that normally backs initiatives that have high emotion basis that gain popular support. Then uses these emotional initiatives as a means to corner Healthcare Organizations into negotiate with them. In an effort to be, proactive AzHAA has created a Union Response Task Force which updates HR Directors on Union Activities. At this time, there is no activity at MGRMC.
3. **AHCCCS Rate Increase** – Keith Bryce gave an update on the proposed AHCCCS Rate Increase bills HB 2668 and SB1247. These bills would expand the state hospital assessment to draw an estimated \$1.1 Billion from federal funds. Mr. Bryce explained AHCCCS rates were frozen in 2008 and reduced by 5% over the next two years; essentially MGRMC receives approximately 70 cents for every \$1 of cost for providing care to patients. It is estimated MGRMC would receive an approximately 44% rate increase. Mr. Bryce will keep the Board updated on the progress of the Bill.

CEO Report

Roland Knox reviewed the following Dashboards:

Operation Goals: Patient Experience, Employee Retention & Resource Management; reviewed goals from 2019 vs 2020 goals.

Cardiology Service Line: Ad Hoc Committee supported two recommendations to pursue a full service cardiology program including a facility for cauterizations and peripherals and developing a program in coordination with an established cardiology group.

Inpatient Dialysis Service Line: In beginning stages of creating work group.

Wound Care Service Line: In beginning stages of creating work group.

An update on the all Organizational Projects for 2020 was included in Board report; Mr. Knox highlighted the following projects:

Medical Office Building: Groundbreaking ceremony scheduled for Tuesday March 24th at 8:15 (directly following Finance Meeting). Confirmed tenants Mt. Graham Surgical Assoc.; tentative tenants Pain Institute of Southern AZ and Dr. Huish.

Marketing presence with the Community: Annual Health held on February 29th well attended. As a note, Flyers will be sent as reminders for Community Events to board members. Carolyn McCormies shared a community event called Path to Wellness that will be held Saturday, March 28th from 9:00am to 12:00pm at the General Services Building in Safford. MGRMC, along with the Nursing program at EAC are helping to promote the event.

Outpatient Therapy: Changed name to Occupational and Speech Therapy to clearly identify services offered.

CAH Conversion: Recent meeting with ADHS (via phone) determined new Observation guidelines as of December 1, 2019; options being evaluated.

Mr. Knox also reported to the board changes to the organizational chart including VP of HR title changing to VP & Chief People Officer (CPO), along with departmental reporting changes. He also updated the board on initiatives for Southern AZ Hospital Alliance (SAHA) and AZ Hospital and Healthcare Association (AzHHA).

Chairman's report

Caro Gaethje reminded Board members the Community Reception for Roland Knox will be held Thursday March 12th from 5:30 – 7:30pm in the Boardroom. All are encouraged to attend.

Adjournment – There being no further business, the meeting adjourned at 8:14a.m.

Respectfully submitted,

Caro Gaethje, Chairman