### A WORD FROM OUR CEO

All of us at MGRMC are pleased to welcome Mt. Graham OB/GYN, formerly known as Rex OBGYN to our organization. And, Dr. Mansur Khan Gastroenterologist, to Copper Mountain Clinic-MGRMC.

As we continue through 2023 our focus remains on continuous improvement with new services and existing services. Our purpose is to serve the healthcare needs of our community!

In good health,
Roland Knox
Chief Executive Officer



#### WELCOME TO THE MOUNT GRAHAM FAMILY, MT. GRAHAM OB/GYN!



REX OB/GYN is joining our Mount Graham Regional Medical Center family and will now be known as Mt. Graham OB/GYN. Mt. Graham OB/GYN retains the same smiling faces our patients are used to, and the same excellent women's healthcare you expect.

Mt. Graham OB/GYN provides comprehensive healthcare for women of all ages, with services focused on gynecology, obstetrics, maternity care, and women's health.

www. mtgraham.org

Our caring providers, Dr. Douglas "Rex" Harrison, MD, FACOG, Nicole Mortensen, CNM, WHNP, and Shayleh Moffett, WHNP, are all board-certified in their field and strive to provide exceptional, personalized women's healthcare for Graham and Greenlee counties.

Mount Graham Regional Medical Center is elated to offer these essential services to our community, and we are happy to have Rex OB/GYN join us as Mt. Graham OB/GYN.

Mt. Graham OB/GYN is in the same building, 2020 W. 16th St. in Safford, you can schedule an appointment today by calling 928-424-4444.

## MGRMC RECEIVES EXCELLENCE IN HEALTHCARE AWARD

PRC recognizes MGRMC and Dr. Bart J.
Carter as industry's best with annual awards.

Mount Graham Regional Medical Center was recently recognized as a 4-Star Excellence in Inpatient Services for Overall Quality of Care by PRC, a leader in the healthcare intelligence space. The awards are given out based on the survey questions our patients respond to after each inpatient stay; our community's satisfaction with their level of care while at MGRMC was the determining factor for this award.



Additionally, Bart J. Carter, MD, FACS, has been recognized as a Top Performer based on his Quality of Care for his patients at Mt. Graham Surgical Associates, a department of Mount Graham Regional Medical Center. This award is given to physicians who score at or above the 100th percentile on the "Overall Quality of Doctor" question from our MGRMC patient survey, meaning all of our patients who took the survey rated Dr. Carter a 9 or 10 out of 10 for their satisfaction with his care.

02 MGM | APRIL 2023

The Excellence in Healthcare Awards recognizes organizations and individuals who achieve excellence throughout the year by improving patient experiences, healthcare employee engagement, and physician alignment and engagement based on surveys of their patients.

"It is an honor to recognize Mount Graham Regional Medical Center and Dr. Carter with these Excellence in Healthcare Awards for their deserving work," said Joe M. Inguanzo, Ph.D., President, and CEO of PRC. "It takes true dedication and determination to achieve this level of excellence in healthcare and Mount Graham Regional Medical Center has shown their commitment to making their hospital a better place to work, a better place to practice medicine, and a better place for patients to be treated."

Roland Knox, CEO of Mount Graham Regional Medical Center, said of the award, "All the staff at MGRMC focus on providing excellent care that can be ranked 9 or 10 in any patient survey. We are thrilled that MGRMC inpatient services and Dr. Carter have been recognized by our patients for the exceptional care they received at Mount Graham Surgical Associates and Mount Graham Regional Medical Center."

Mount Graham Regional Medical Center has served Graham and Greenlee Counties since December 1973. For 50 years now, exceptional and compassionate healthcare has been our standard for every patient we see.



MGRMC is a full-service, 25-bed critical access hospital with services including a level IV trauma center certified Emergency Department, full imaging services, Copper Mountain Clinic- Family Medicine, Mt. Graham OB/GYN, Mt. Graham Surgical Associates, Specialty Services, Cancer Center, ICU, maternity ward, Roadrunner Rehab, and more. We feel incredibly privileged here at MGRMC to serve our neighbors, our friends, and our families, and we look forward to continuing to provide the excellent healthcare our community expects for years to come.

## **MEET OUT PROVIDERS:**DR. MANSUR KAHN

Dr. Mansur Khan is our new and the first full-time gastroenterologist at Mt Graham Regional Medical Center and Copper Mountain Clinic. Dr. Khan has over 30 years of clinical experience managing gastrointestinal and liver ailments. He is moving to Safford after practicing in Maricopa County and the Phoenix area since 2005.



Dr. Khan is a United States Air-force Veteran. After graduating from medical school, he did his internship and residency at Franklin Square Medical Center in Internal Medicine in Baltimore MD. He finished his clinical fellowship in Gastroenterology and Hepatology at the University of Connecticut. Dr. Khan in is certified by the American Board of internal medicine in the subspecialty of Gastroenterology.

Dr. Khan is proficient in routine gastrointestinal diagnostic and therapeutic procedures including biliary endoscopy or ERCP.

Dr Khan has a special interest in dealing with gastrointestinal bleeding, peptic ulcer disease, IBS and IBM, Ulcerative Colitis and Crohn's disease, and disease of the liver and pancreas. Dr. Khan is available to provide his services at Mount Graham Regional Medical Center and has appointments available for new patients at Copper Mountain Medical Clinic.

To learn more please visit mtgraham.org/copper-mountain-clinic or to schedule an appointment with Dr. Khan please call 928-348-1600.

# Let's stay in touch! Image: In the control of the