



## Mt. Graham Regional Medical Center 2025 Community Health Needs Assessment Community Survey

Thank you for taking the time to share your input on community health needs. Your submissions are confidential. Only our consultants (Eide Bailly LLP) see individual responses and then share summarized information with us.

The survey will take approximately 8-12 minutes to complete.

Your input is specifically for Graham and Greenlee Counties and will be used as part of a community needs assessment, ensuring that our community's health services align with the real needs of its residents. Feedback from diverse groups is important. Please share this survey with others.

Thank you for being an active participant in creating a healthier future for us all!

1. What is your home zip code?

2. What is your age?

- ☐ 25 or under
- ☐ 26 - 39
- ☐ 40 - 54
- ☐ 55 - 64
- ☐ 65 or over

3. Are you a guardian, parent, or caretaker for another individual?

- ☐ Yes
- ☐ No

4. How do you prefer to receive information about healthcare services? Check all that apply.

- ☐ Primary Care provider
- ☐ Mail
- ☐ Email
- ☐ Healthcare provider’s website
- ☐ Newspaper ads
- ☐ Google
- ☐ Social Media (Facebook, Instagram, Twitter, YouTube, TikTok, Snapchat)
- ☐ Radio
- ☐ TV cable or local channels
- ☐ TV/internet streamed services
- ☐ Flyers in common community areas
- ☐ Other (please specify)

5. How do you view the following topics in your community?

	I don't know	Not a Concern at all	Minor Concern	Crisis Level of Concern
Income/job opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Poverty/unemployment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children in poverty	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homelessness/housing instability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Violent crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Domestic violence/abuse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pollution/water quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smoking/tobacco/vaping	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obesity/lack of physical activity/lack of access to exercise opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to nutritious food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alcohol use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drug use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen births	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Uninsured/underinsured	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of preventive care/health education/health literacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare workforce shortage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lack of specialty care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Diabetes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Chronic disease	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Women's health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Care/programs for older adults	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental/behavioral health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bullying	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

6. How do you view the following health care topics in your community?

	Needs Improvement	Average	Above Average	I don't know
Quality of hospital/clinic care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of physician/provider care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of physicians/providers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hours the physicians/provider offices are open	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Closeness/convenience of services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to specialty services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to long term care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to emergency care services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to urgent care services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to dental services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to optometry services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to mental health services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to substance abuse treatment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to telehealth services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. For any topic (above) you think *needs improvement*, please explain in a sentence or two.

8. In your opinion, what *social determinants of health* are unaddressed or inadequately addressed in our community? (Check all that apply.)

- ☐ Safe housing & neighborhoods
- ☐ Transportation
- ☐ Racism and/or discrimination
- ☐ Education
- ☐ Job & income opportunities
- ☐ Food insecurity
- ☐ Physical activity opportunities
- ☐ Polluted air and water
- ☐ Language and literacy skills
- ☐ Other (please specify)

9. What prevents you, if anything, from receiving healthcare services? (check all that apply).  
If nothing is preventing you from receiving healthcare services, please leave blank.

- ☐ I'm not sure what care my family or I need.
- ☐ My family or I usually don't go to the doctor.
- ☐ Language barriers
- ☐ I don't know where to go for care.
- ☐ I don't understand why I should see a doctor.
- ☐ I'm afraid to deal with a health issue.
- ☐ It's hard to get an appointment or find a doctor.
- ☐ I've had a bad experience with care in my community.
- ☐ I've had a bad experience with care elsewhere.
- ☐ I don't have health insurance.
- ☐ I have insurance, but can't afford the costs (copays/deductibles, etc.).
- ☐ I have insurance, but it doesn't cover what I need.
- ☐ I have trouble getting there (no ride, too far, or not convenient).
- ☐ I can't find providers who understand or reflect my background.
- ☐ My cultural or religious beliefs
- ☐ Other (please specify)



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10. Have you traveled to access healthcare services outside Graham or Greenlee counties in the past 12 months?

☐ Yes

☐ No

11. Has a family member traveled to access healthcare services outside of Graham or Greenlee counties in the past 12 months?

☐ Yes

☐ No

12. If offered, would you prefer to access healthcare services in Graham or Greenlee counties?

☐ Yes

☐ No

13. If offered, do you think your family members would prefer to access healthcare services locally in Graham or Greenlee counties?

☐ Yes

☐ No

14. Which of the following services, if any, are you accessing outside of Mt. Graham Regional Medical Center? (check all that apply).

- ☐ Laboratory
- ☐ Cancer Center
- ☐ Disability
- ☐ Endocrinology Telehealth
- ☐ Nephrology
- ☐ Oncology
- ☐ Pediatric Cardiology
- ☐ Urology
- ☐ Prosthetics & Orthotics
- ☐ TMC OB
- ☐ Imaging
- ☐ OBGYN
- ☐ Orthopedics
- ☐ Family Medicine
- ☐ Immunizations
- ☐ Intensive Care Unit
- ☐ Gastro Intestinal
- ☐ Maternity
- ☐ Emergency Room
- ☐ Surgery
- ☐ Rehabilitation
- ☐ Spine and Pain
- ☐ Pulmonary Function Testing
- ☐ Sleep Center

Other (please specify)

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15. For any services selected above, please share why you're accessing these services outside of Mt. Graham Regional Medical Center. (Check all that apply.)

- ☐ Availability of appointments/scheduling
- ☐ Availability of services in this area
- ☐ Dissatisfied with services in this area
- ☐ Unsure if the services are offered in this area
- ☐ The type of care I need is not available
- ☐ Can't find a healthcare provider I would prefer to see
- ☐ I work in another location and prefer to receive healthcare services there
- ☐ Good relationship and/or satisfied with provider(s) outside of this community





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16. What additional healthcare services would you like to see in our community? Please limit your response to a few sentences.

17. What additional recommendations for addressing community health needs do you have for Mt. Graham Regional Medical Center, if any? Please limit your response to a few sentences.